



## We Offer Expertise and Partnership with Managed Services.

Mindsight understands every company is unique and requires different levels of support. Our managed services agreements are completely flexible and customizable.

Whether you need monitoring for a single application or management of your entire data center, Mindsight is ready to be an extension of your team.



Cloud Services



Disaster Recovery and Backup



Remote Monitoring and Management



Security as a Service



Collaboration and Contact Center

90% renewal rate — one of the highest in the industry

Experience in all major industries including Healthcare, Financial Services, Manufacturing, and Education — to name a few

Advanced certifications held by 95% of engineers

One of the largest expert-level engineering teams in Chicago, with the highest ratio of engineers to clients

Engineers average over 12 years of professional experience

Performance-based guarantees



# Managed Service Areas

## Remote Monitoring and Management

Mindsight's Remote Monitoring and Management offering manages your storage, servers, hypervisors, network, and applications. We provide alert monitoring and ongoing maintenance for your organization.

## Collaboration and Contact Center

We manage your unified communications, collaboration, and contact center environments, so you can dedicate resources to other priorities – like strategy. Mindsight is a Cisco Gold Partner and Master Collaboration certified, and you can rely on our engineers to provide the highest level of management.

## Cloud Infrastructure as a Service

Cloud environments benefit from the same form of monitoring and management conducted in on-premise data centers. Whether a few applications or your entire environment, Mindsight keeps your cloud-hosted applications and systems in order and performing as expected.

## Disaster Recovery and Backup

Everyone needs a safety net. Our engineers oversee, manage, and regularly test our backup solutions, and our team designs and maintains a full disaster recovery strategy. When the worst happens, we'll be your ally in responding to the crisis.

# Benefits of Managed Services

**Your team is our team.**

Improved cost management

Reduced risk

Scalable extension of your team

Improved security

Single point of contact

24 x 7 x 365 issue notifications

Complete environment monitoring

Use of Monitoring Customer Portal

Consultation with strategy recommendations

QA and performance diagnostics

Routine device configuration backups



602-281-5702  
Ask@PeopleSenseERP.com  
www.PeopleSenseERP.com

780 McArdle Dr. | Unit D  
Crystal Lake, IL 60014