



## Help Desk Support

With more than 350 years of combined experience, PeopleSense has the most experienced **M2M®** and **Intuitive ERP®** support staff – and can handle both your phone and onsite support requirements. Our support is US-based, ITAR compliant and available weekdays from 8 AM to 7 PM Central. We can also provide special pre-scheduled support appointments by request.

## Business Process Evaluations

Our Business Process Consultants have a broad understanding of M2M® and Intuitive ERP® – and experience with hundreds of users and their methods. This knowledge gives them a unique perspective with which to evaluate your business processes and suggest a course of action to achieve your goals.

## Implementation of New Functionality

If you've just purchased an add-on product to extend the capabilities of M2M® and Intuitive ERP®, or if you've added a new module, experienced PeopleSense consultants can install and setup the software – and train your staff – so you gain the full benefit of your investment.

## Writing Customized Reports

If you don't have the time or manpower to write business critical reports internally, PeopleSense ERP's highly-qualified consultants can cost-effectively write these reports for you, allowing your staff to focus on their primary job functions.

## Customizing Software

PeopleSense will customize software so that it fits all of your business requirements. When necessary, PeopleSense can change your ERP workflow to fit your business operations or remove unwanted/unnecessary features. This can minimize potential user confusion and speeds adoption.

## Software Upgrades

Our Technical Consultants each have a minimum of 15 years of experience working with M2M® and Intuitive ERP® – and have performed innumerable system and platform upgrades for customers over the last two decades.

## Post-Upgrade Training

With a major upgrade of your ERP system, training on the new functionality is often necessary. Our Business Process Consultants are available to help with this training, so your staff has the knowledge they need to be productive and efficient with the new software functionality.

## Disaster Recovery Planning

An important part of the business continuity plan, Disaster Recovery Planning allows for sufficient IT recovery and the prevention of data loss so that your business can get up and running again as soon as possible.

# SAVE UP TO 20%

with Prepaid  
Consulting and Support

## Why choose PeopleSense?

- Affordable Rates
- No Annual Contracts
- Experienced Professionals
- Guaranteed Response Time

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