TUSKER

PeopleSense INC.
ERP solutions and services



We Offer Expertise and Partnership with Managed Services.

Tusker understands every company is unique and requires different levels of support. Our managed services agreements are completely flexible and customizable.

Whether you need monitoring for a single application or management of your entire data center, Tusker is ready to be an extension of your team.

- Cloud Services
- Disaster Recovery and Backup
- Remote Monitoring and Management
- Security as a Service
- Collaboration and Contact Center

90% renewal rate — one of the highest in the industry

Experience in all major industries including Healthcare, Financial Services, Manufacturing, and Education — to name a few

Advanced certifications held by 95% of engineers

One of the largest expert-level engineering teams in Chicago, with the highest ratio of engineers to clients

Engineers average over 12 years of professional experience

Performance-based guarantees

TOP IT SERVICES PLAN Clutch 2018

GLOBAL LEADERS Clutch 2018

AICPA SOC aicpa.org/soc4so SOC for Service Organizations | Service Organization™

Managed Service Areas

Remote Monitoring and Management

Tusker's Remote Monitoring and Management offering manages your storage, servers, hypervisors, network, and applications. We provide alert monitoring and ongoing maintenance for your organization.

Collaboration and Contact Center

We manage your unified communications, collaboration, and contact center environments, so you can dedicate resources to other priorities – like strategy. Tusker is a Cisco Gold Partner and Master Collaboration certified, and you can rely on our engineers to provide the highest level of management.

Cloud Infrastructure as a Service

Cloud environments benefit from the same form of monitoring and management conducted in on-premise data centers. Whether a few applications or your entire environment, Tusker keeps your cloud-hosted applications and systems in order and performing as expected.

Disaster Recovery and Backup

Everyone needs a safety net. Our engineers oversee, manage, and regularly test our backup solutions, and our team designs and maintains a full disaster recovery strategy. When the worst happens, we'll be your ally in responding to the crisis.

Benefits of Managed Services

Your team is our team.

- **Improved cost management**
- **Reduced risk**
- **Scalable extension of your team**
- **Improved security**
- **Single point of contact**
- **24 x 7 x 365 issue notifications**
- **Complete environment monitoring**
- **Use of Monitoring Customer Portal**
- **Consultation with strategy recommendations**
- **QA and performance diagnostics**
- **Routine device configuration backups**

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PeopleSense ERP solutions and services

Hewlett Packard Enterprise

GENESYS Partner

Cisco Partner
Gold Certified
Master Specialized in Collaboration

PURESTORAGE SILVER PARTNER

Microsoft Partner
Silver Midmarket Solution Provider

PeopleSense ERP solutions and services

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